



Sunline Transit Agency has partnered with Avail Technologies to provide you a real-time bus tracking system, which is powered by GPS technology.

SunBus Tracker allows riders to plan a trip, find the exact location of their bus, stop locations, set e-mail and text alerts for bus arrivals/departures and retrieve up-to-the-minute schedule information.

2 Ways to Access *SunBus Tracker*

- **Mobile Device (Smartphone/Tablet)**
 - This section includes mobile browsers and the available smartphone and tablet apps
 - Visit sunline.org & click the *SunBus Tracker* link on our homepage through your mobile device's internet browser
 - Visit your smartphone's app store. Search for "MyStop Mobile" and download. Once Open, select SunLine Transit Agency from nearby transportation authorities
- **Computer (Desktop/Laptop)**
 - Visit sunline.org & click the *SunBus Tracker* link on our homepage





For Mobile Devices

Visit sunline.org & click
the *SunBus Tracker*
Icon on our mobile
browser site

SunBus Tracker for Mobile Devices

5 Main Feature Areas

Begin by
selecting
routes
from the
menu



Routes Feature: Mobile

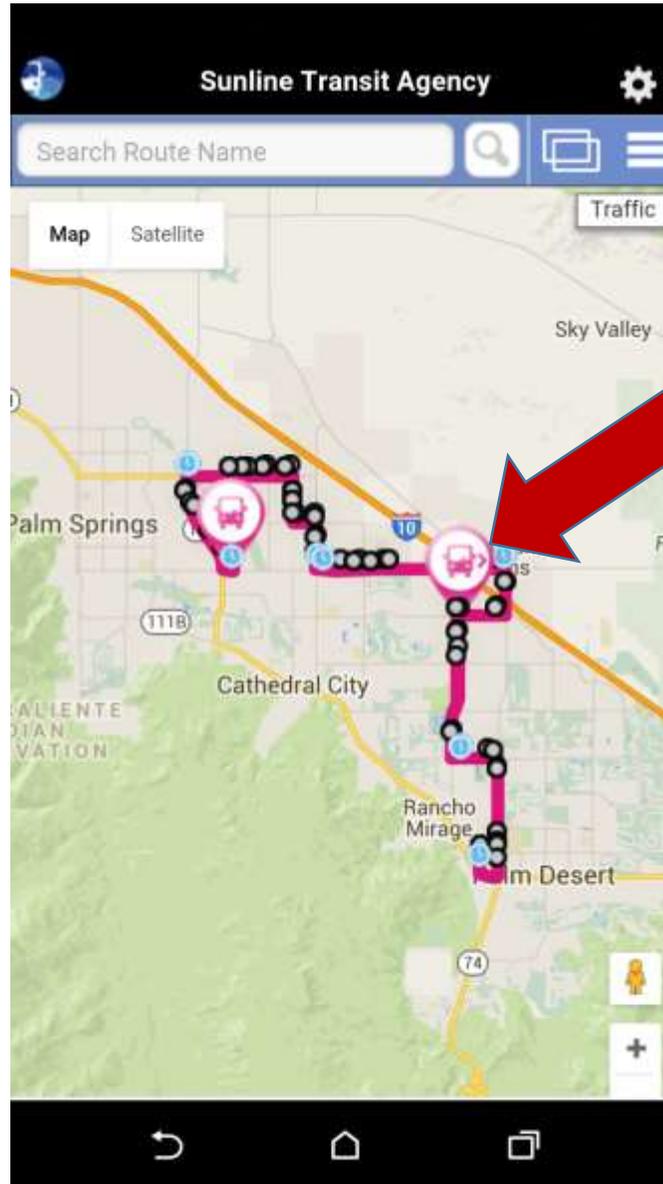
Choose a bus Line from the list by clicking directly on the route number



Select the Map icon at the top of the screen to see the selected route

Routes Feature: Mobile

- Gray Dots = Bus Stops
- Clock = Time Points
- Bus Icon = Bus
- Arrow with bus icon = shows direction bus is traveling

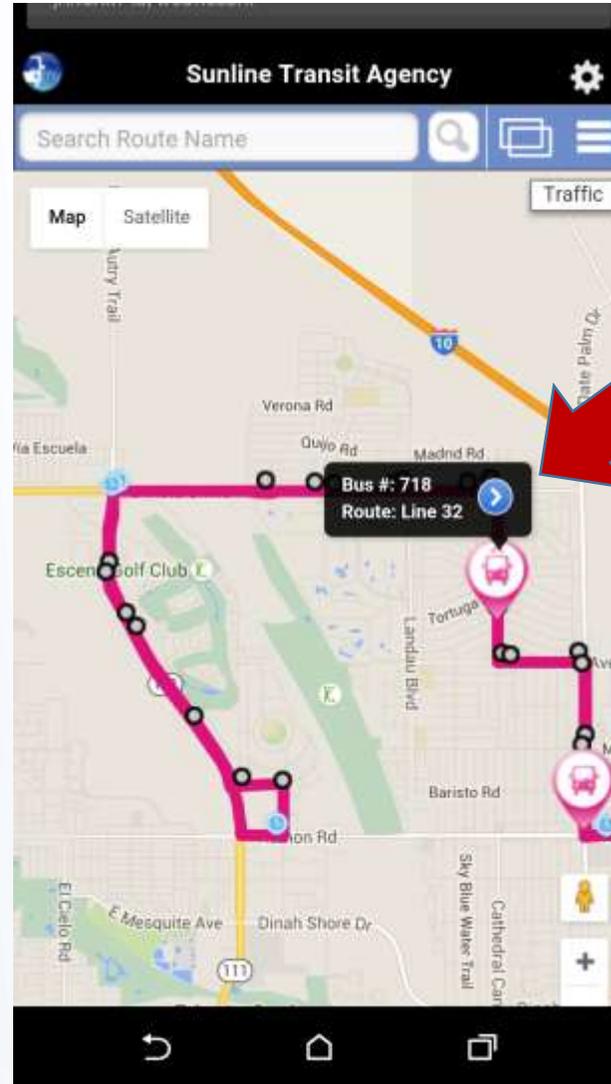


Click on the Bus Icon to get started

Routes Feature: Mobile

Tap the blue circle with arrow to find out:

- Status of bus
- Last stop
- Destination
- Direction
- Last update

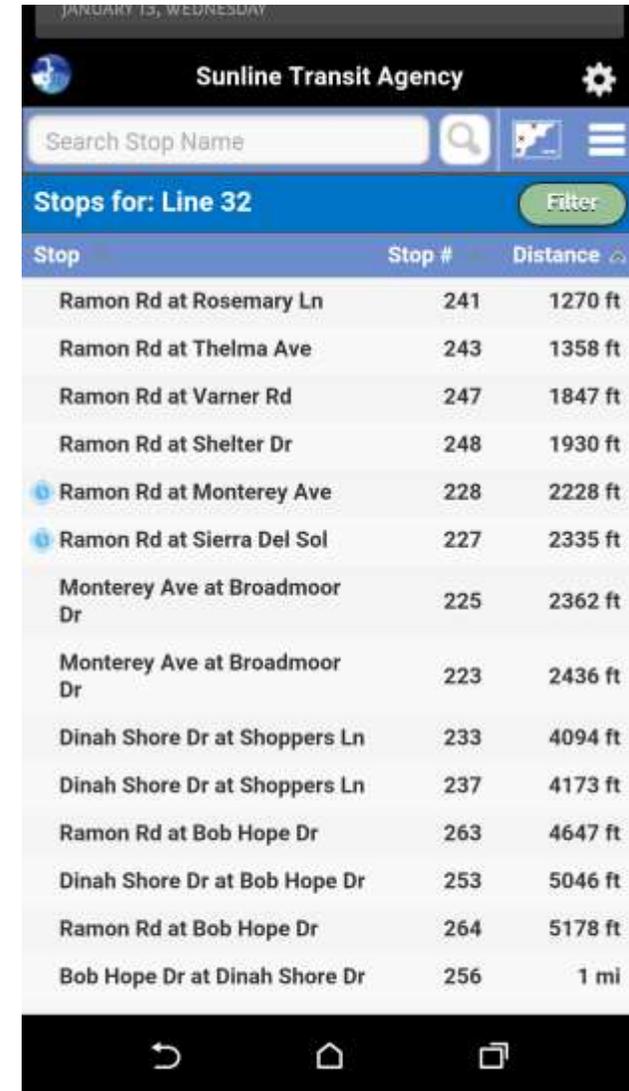


Routes Feature: Mobile

Tap “View Stops” button to see all the stops along the route

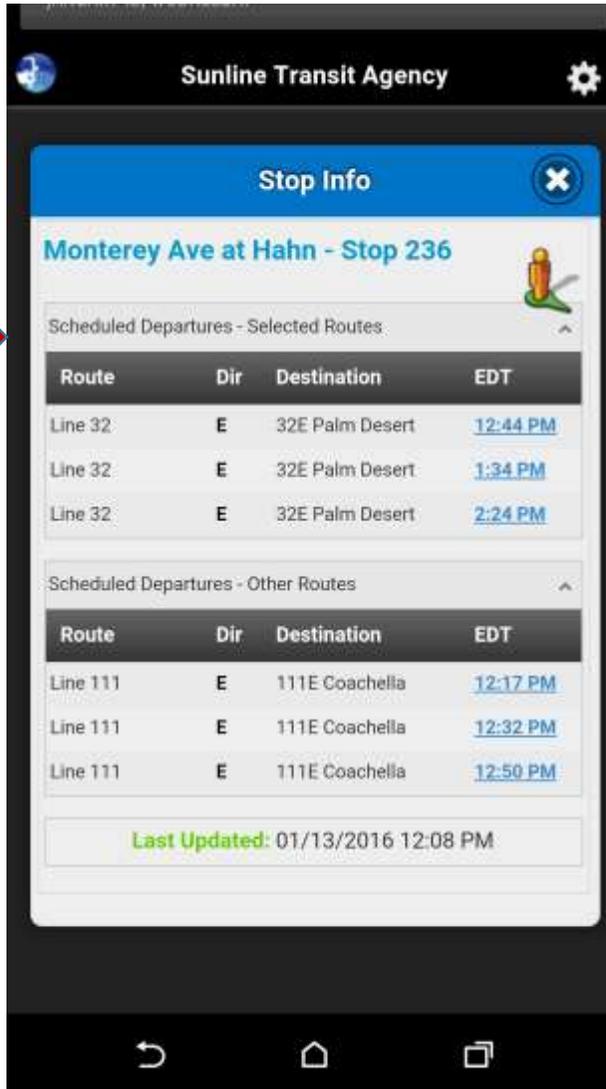


Choose a “Stop” from the list to see more details



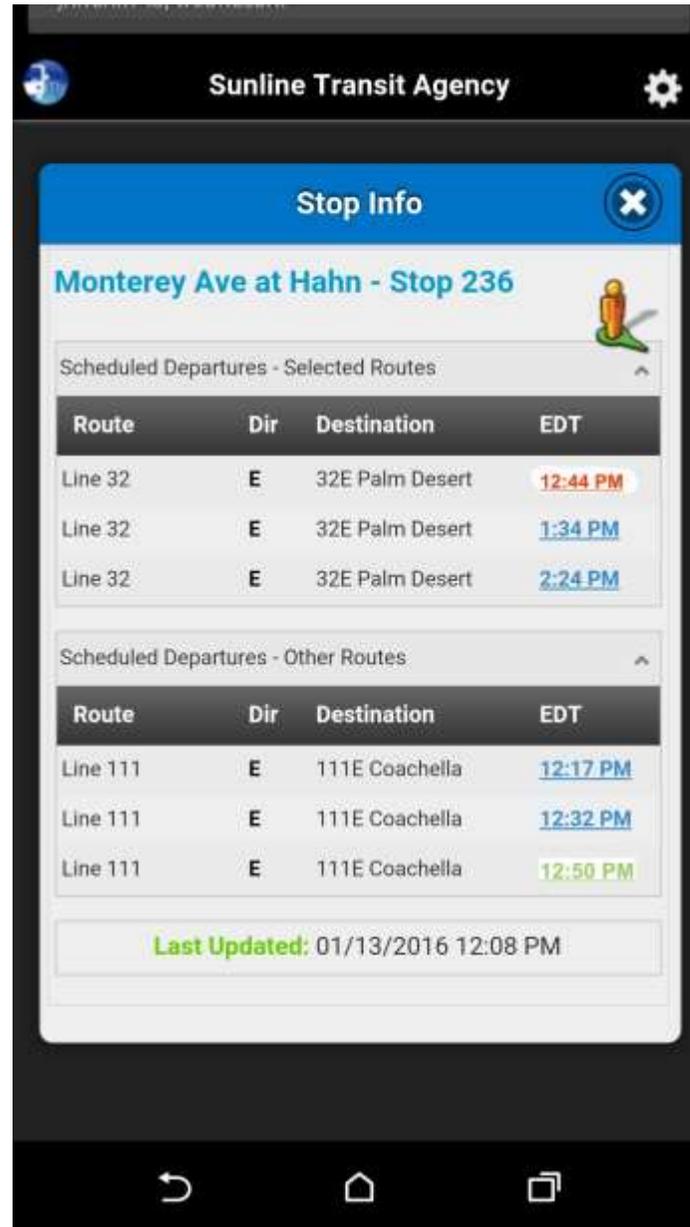
Routes Feature: Mobile

Scheduled Departures – Selected Routes indicates upcoming times the bus will service the selected stop on the selected route.

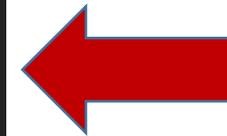


Click on the expand arrow to open and close scheduled departures for the selected stop on other routes.

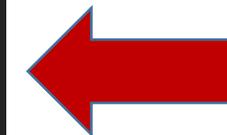
Routes Feature: Mobile



Scheduled Departures
Other Routes
indicates upcoming
times the selected
stop is serviced by
other routes



Red EDT indicates
bus is behind
schedule



Green EDT
indicates bus is
on time

EDT = Estimated Departure Time

Routes Feature: Mobile



Select the 3-Bar icon to go back to the main menu

Stops Feature: Mobile

Select the
Stops from
menu



Stops Feature: Mobile

Choose a
Stop from
the list to
see more
details



Sunline Transit Agency

Search Stop Name

Search stops: nearest Filter

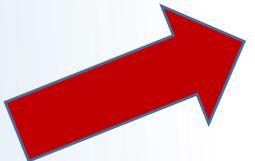
Stop	Stop #	Distance
Thousand Palms Garage	549	156 ft
THOUSAND PALMS	240	379 ft
Varner at Harry Oliver	700	644 ft
Ramon Rd at Rosemary Ln	241	1261 ft
Ramon Rd at Thelma Ave	243	1348 ft
Ramon Rd at Varner Rd	247	1841 ft
Ramon Rd at Shelter Dr	248	1924 ft
Ramon Rd at Monterey Ave	228	2222 ft
Ramon Rd at Sierra Del Sol	227	2328 ft
Monterey Ave at Broadmoor Dr	225	2366 ft
Monterey Ave at Broadmoor Dr	223	2439 ft
Dinah Shore Dr at Shoppers Ln	233	4103 ft
Dinah Shore Dr at Shoppers Ln	237	4182 ft
Ramon Rd at Bob Hope Dr	263	4645 ft

Routes Feature: Mobile

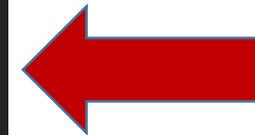
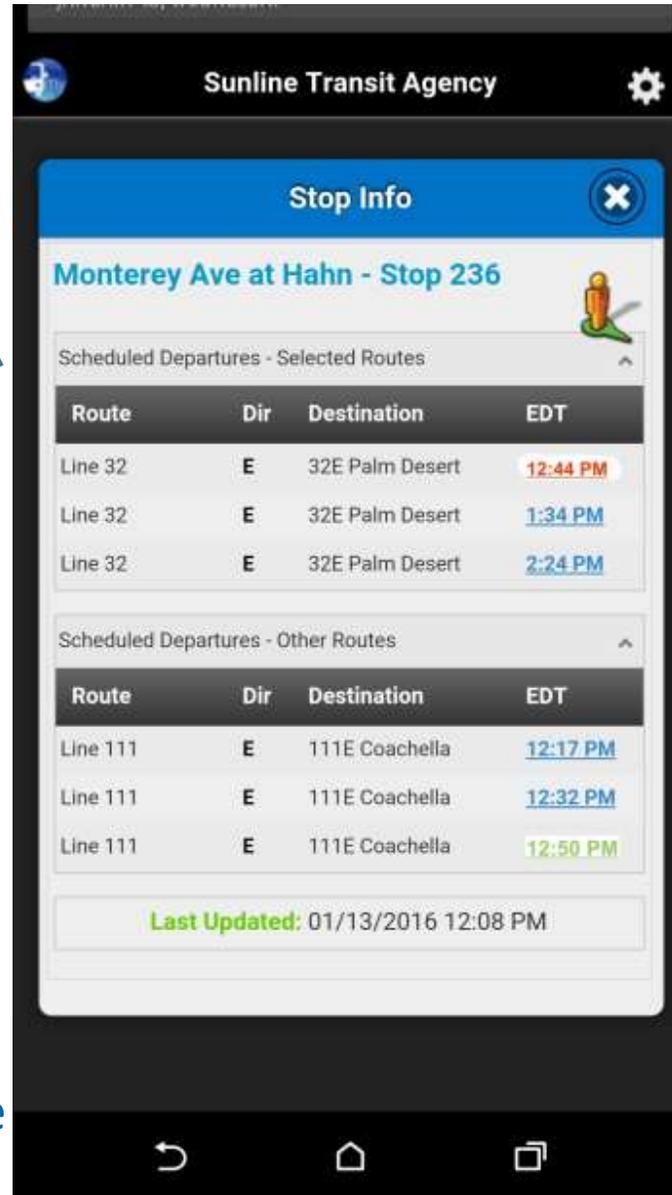
Check Scheduled Departures – Selected Routes for upcoming departure times



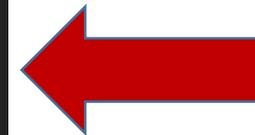
Check Scheduled Departures – Other Routes for upcoming departure times on other routes



EDT = Estimated Departure Time



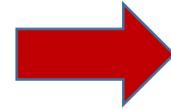
Red EDT indicates bus is behind schedule



Green EDT indicates bus is on time

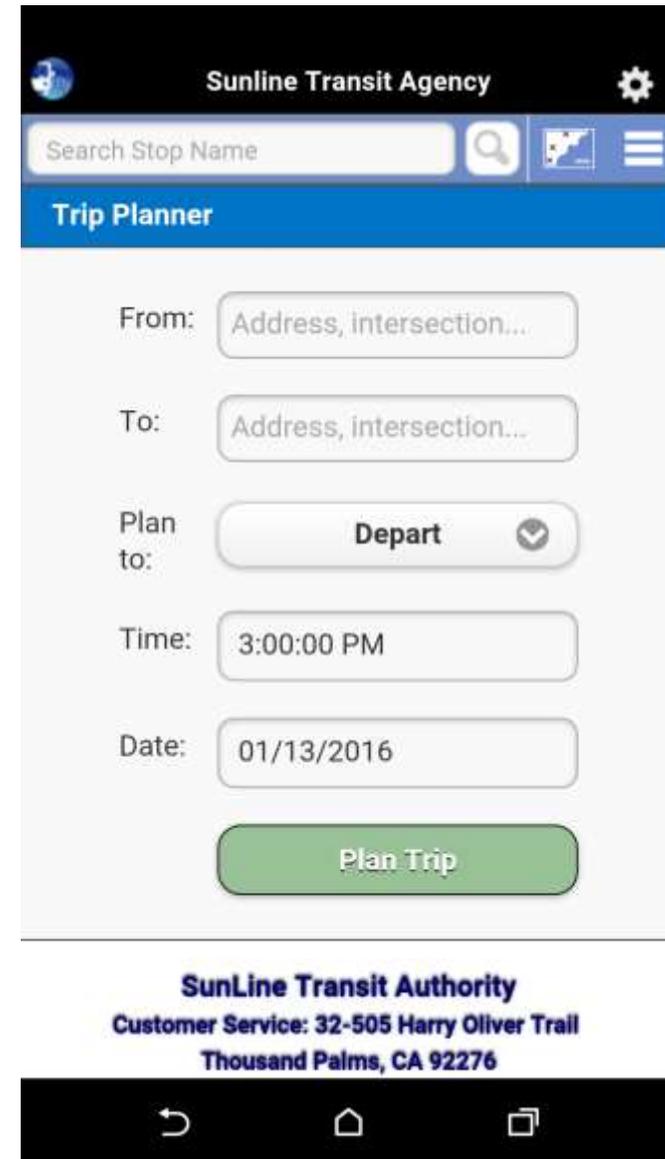
Trip Planner Feature: Mobile

Select the Trip Planner,
from the menu, to
select your departure
and arrival addresses
(or intersections) and
let *SunBus Tracker*
plan your trip



Trip Planner Feature: Mobile

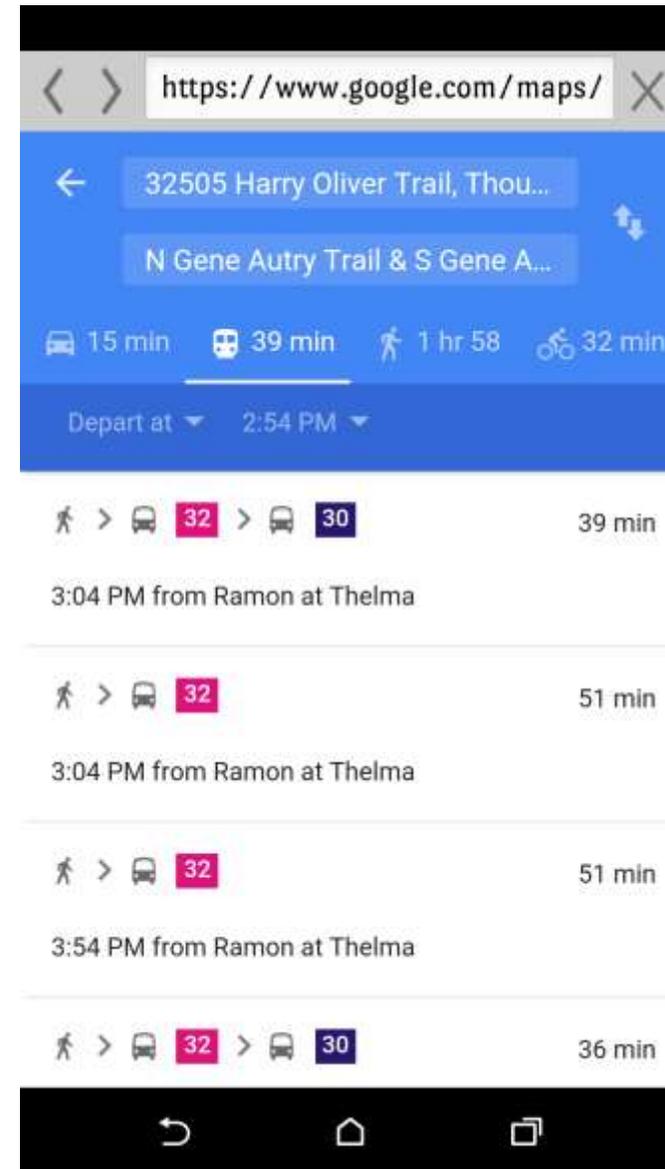
Enter your departure address along with your arrival address (or intersections) , enter a time you wish to depart or arrive, select depart or arrive in accordance with the time you entered, verify the date, and click PLAN TRIP.



The screenshot shows the mobile interface of the SunLine Transit Agency Trip Planner. At the top, there is a header with the SunLine logo, the text "Sunline Transit Agency", and a settings gear icon. Below the header is a search bar labeled "Search Stop Name" with a magnifying glass icon and a map icon. The main content area is titled "Trip Planner" and contains several input fields: "From:" with a placeholder "Address, intersection...", "To:" with a placeholder "Address, intersection...", "Plan to:" with a dropdown menu currently set to "Depart" and a checkmark icon, "Time:" with the value "3:00:00 PM", and "Date:" with the value "01/13/2016". A large green button labeled "Plan Trip" is positioned below these fields. At the bottom of the screen, there is a footer with the text "SunLine Transit Authority", "Customer Service: 32-505 Harry Oliver Trail", and "Thousand Palms, CA 92276". The very bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

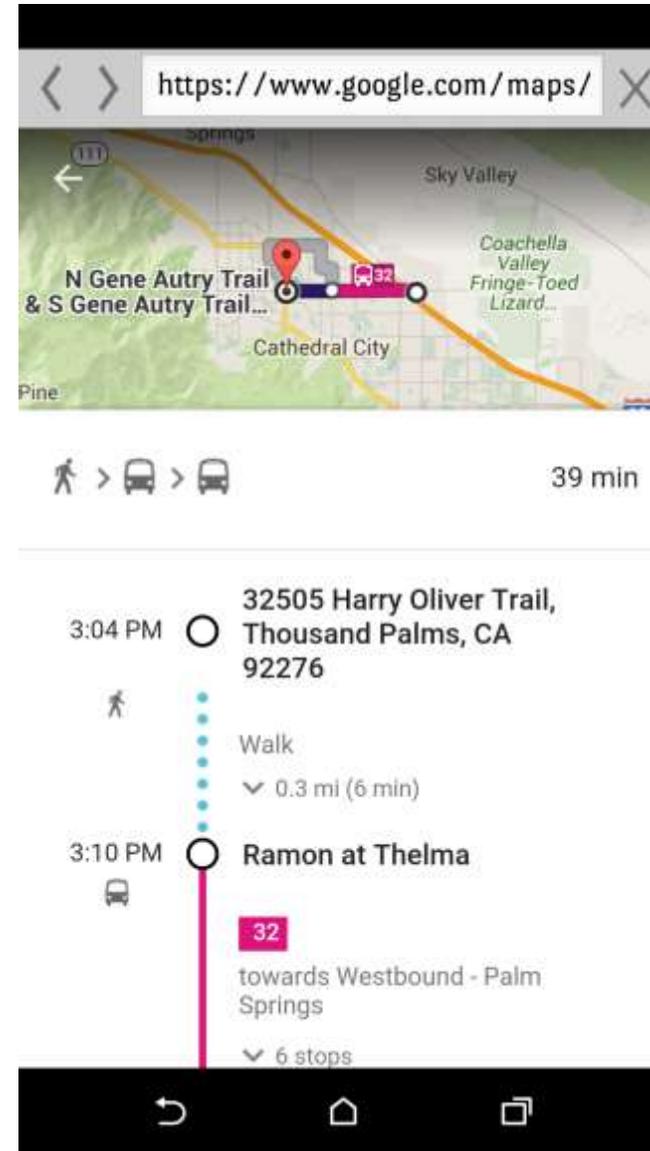
Trip Planner Feature: Mobile

Google Maps will open and provide you several trip options to get you to your destination. Select one of the options.



Trip Planner Feature: Mobile

Google Maps will display the route you selected including travel time to the nearest stop that falls on your planned trip and will provides accurate times for every aspect of your trip.



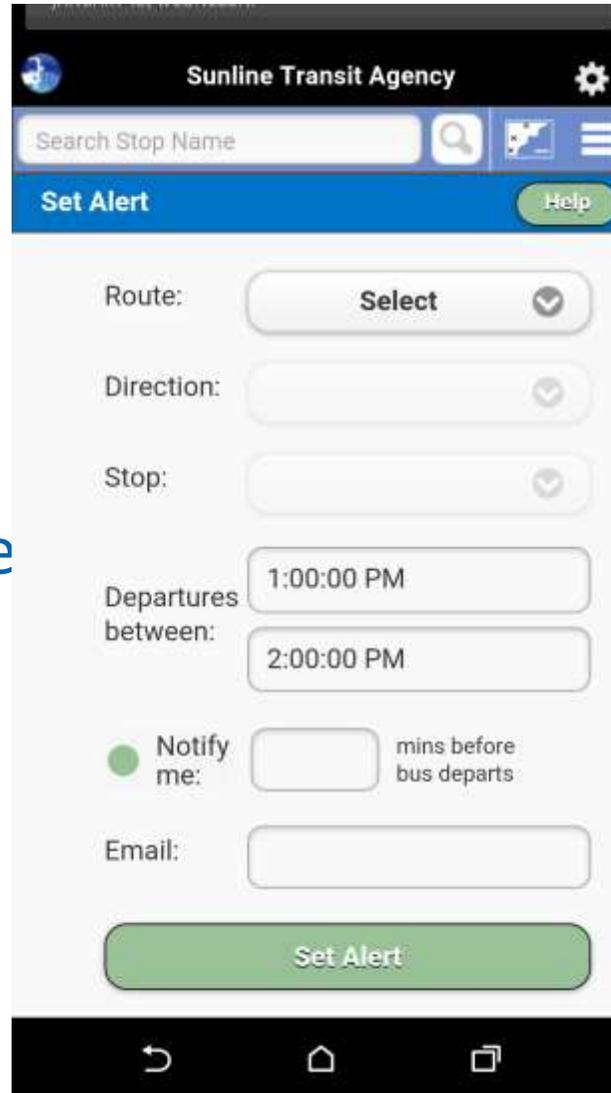
Set Rider Alerts: Mobile

Select Set Alert
from menu



Set Rider Alerts: Mobile

- Choose a Route, Direction & Stop
- Enter Date into blank field
- Enter how much notice you require in the “Notify me” field
- Enter a valid Email address
- Click SET ALERT

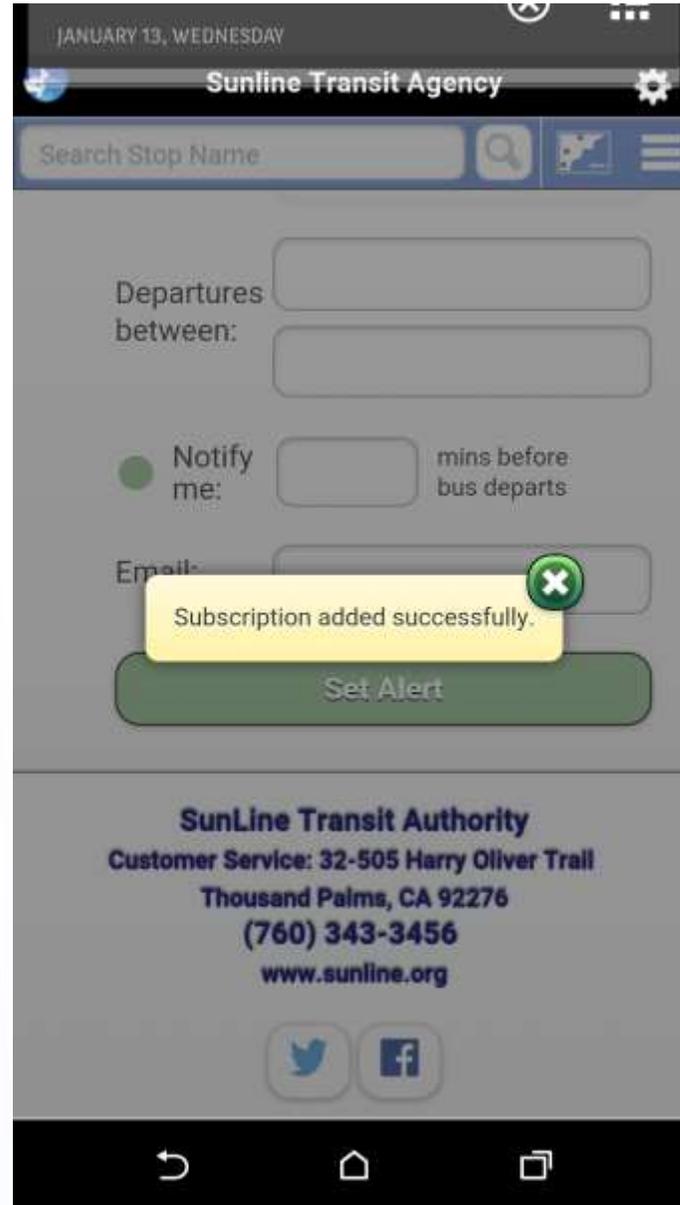


The screenshot shows the 'Set Alert' screen in the Sunline Transit Agency mobile app. At the top, there is a search bar for 'Search Stop Name' and a 'Help' button. Below this, the 'Set Alert' title is displayed. The form includes several fields: 'Route' with a 'Select' dropdown, 'Direction' with a dropdown, 'Stop' with a dropdown, 'Departures between:' with two time input fields (1:00:00 PM and 2:00:00 PM), 'Notify me:' with a radio button and a text input field for 'mins before bus departs', and an 'Email:' text input field. A large green 'Set Alert' button is at the bottom. The app's Android navigation bar is visible at the very bottom.

NOTE: This is a one-time alert only. To set reoccurring alerts, please visit full site.

Set Rider Alerts: Mobile

Your alert has been created. Repeat Previous Instructions for each leg of trip.



NOTE: This is a one-time alert only! To set reoccurring alerts, please visit full site.

Public Service Messages: Mobile

If a number appears within the Public Service Messages tab, this means there is an alert.

Click on the Public Service Messages tab to see the message displayed.



The messages could include emergency changes to service, local weather conditions of concern, or other useful information for you.



This new technology will provide our customers with a smoother and enhanced travel experience.

Questions?

Please call us at 760-343-3451