

HOURS & FARE

Weekdays
5:30 a.m.-6:30 p.m.

\$2

Introductory Fare

Excludes transfer to
fixed route

TIPS FOR A SMOOTH RIDE

- All trips require a reservation.
- Be ready. Vehicles depart briefly after arriving at the pick-up point noted by the app.
- Riders using SunRide cannot be guaranteed an ADA-compliant vehicle unless specifically requested when booking.

Need to cancel a trip? Let us know before the vehicle arrives, either via the app or by phone.

SunLine
Refueled
DRIVING THE FUTURE OF TRANSIT

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SunRide

**INTRODUCING ON-DEMAND
DOOR-TO-BUS STOP SERVICE**

**SERVICE AVAILABLE 1/4/21
WITHIN DESIGNATED AREAS OF
COACHELLA · MECCA-NORTHSHORE · DESERT EDGE
COOK STREET CORRIDOR (PALM DESERT)**

HOW TO USE SUNRIDE

This new microtransit service known as SunRide is available in:

- Desert Edge
- Coachella
- Mecca-North Shore
- Cook Street Corridor (Palm Desert)

Each of the service areas have designated zones and/or bus stops that a rider can travel to. To find out if your ride is eligible, view the maps at SunLine.org/SunRide.

Riders will use TransLoc®, a smartphone app, which calls for a SunRide vehicle to pick them up at a location within the designated zones.



TransLoc®



1) Download the TransLoc® app

2) Request Service in Four Geofence Service Areas

3) Book Trip

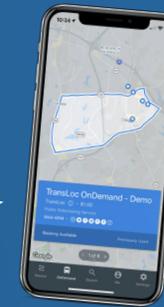
Scan the QR code to download the TransLoc® app.



HOW TO BOOK YOUR TRIP USING THE APP



Follow these steps to book your on-demand or in-advance ride.



1

Upon opening the app, click the OnDemand option located at the bottom of the screen and choose the service you want to use to book a ride.



3

Select the number of passengers with you and if you need a wheelchair-accessible vehicle. Tap "Request Ride" when ready.



2

Confirm your pick-up location and select your drop-off location. These must be within the service's region parameters shown on the map.

Change your pick-up time by tapping "ASAP" and selecting a new time and date to schedule your ride ahead of time.



4

The first time you use the app, the system will require you to log in or create an account* with TransLoc® (the company behind the app).

*This is a free account, and your information will not be shared, however, you will need to include your mobile phone number if you would like to receive text message notifications.



5

Stay informed of your ride status.

If you don't have access to a smartphone, you can book a ride by calling 760-343-3450 between 8 a.m. and 5 p.m. Monday-Friday.